

November 4-7, 2020

What to Expect

• OUR HEALTH & SAFETY PLAN

NEW DATES: Wednesday, November 4 – Saturday, November 7, 2020 SINGLE VENUE: LeConte Center in Pigeon Forge, TN

Health & Safety Guidelines at IGES

IGES is excited to welcome our buyers and vendors back to forge new relationships and celebrate old ones. Our team is committed to creating an **event experience** where our customers, partners, and employees can **safely and effectively conduct business.**

We are taking extra precautions, beyond those mandated by government and local authorities, including temperature checks and face coverings required of all persons entering the building, without exception.

Read on to find out what health measures we have in place and how you too will play a role in moving business forward safely.

BEFORE YOU ARRIVE

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- Check your flight and travel arrangements. We've consolidated the show to one single venue, LeConte Center in Pigeon Forge, TN, and our show dates are from Wednesday, November 4 - Saturday, November 7.
- Have your digital or print confirmation ready when you arrive - the more prepared you are, the faster entry will be.
- Please make sure you have packed a face covering; this is required at all times. Children under the age of 2 are the only exception.
- We have an Emergency Action Plan in place, including an open line of communication with local health officials.
- Before the doors open, we will conduct inspections to ensure the venue is safe, clean and ready for business!

ARRIVING AT IGES

- We are taking additional measures to ensure your health and safety at IGES. Please plan accordingly and allot extra time when arriving at the show and making appointments with your customers.
- Have you completed a self-assessment and are you symptom-free? If you feel sick, please stay home. You can refer to cdc.gov for any questions on symptoms.
- Daily temperature screenings will be conducted upon building entry for EVERYONE.
- No hugs or handshakes this year. IGES has a no-contact policy in place.
- We'll implement queue lines where 6-foot distancing is safely enforced.
- Transparent barriers on registration counters will be implemented for enhanced safety and our staff will regularly clean all equipment.
- Before receiving your badge onsite and entering IGES, you will be asked to acknowledge and accept our Terms and Conditions. Please review the document on the next page before arriving to gain entry as quickly as possible.

INSIDE THE SHOW

- Again, make sure you have a face covering; this is required at all times. Children under 2 are the only exception.
- Please follow all recommended Health & Safety Measures including: Stay at least 6 feet from one another, wash your hands often, cover your cough or sneeze, and stay home if you are sick.
- We've designed the show to allow for social distancing and one-way entrances/exits. There will be no aisle carpet at the show to allow for enhanced cleaning and sanitation.
- We'll remind you to keep a safe distance from others with floor graphics and stanchions.
- We've increased staff and security to provide the BEST customer service and information accessibility.
- No more sitting close to strangers! Seating areas will be properly distanced and transparent shields will be placed at all concession stands.
- Exhibitors will have access to enhanced cleaning and disinfection supplies for their booths.
- Trash will be removed from the exhibit hall with greater frequency.
- Daily disinfecting will take place to sanitize all seating, restrooms and frequently touched public areas.
- Feeling sick unexpectedly at the show? Medical personnel will be onsite to help anyone feeling unwell.

IGES ONSITE TERMS & CONDITIONS

Before receiving your badge onsite and entering IGES, you will be asked to **acknowledge and accept** the following Terms & Conditions.

Please take a moment to review this document before arriving at the show as this will allow us to get you inside and exploring all that IGES has to offer much more quickly.

- 1. I certify that I am not sick and do not have signs or symptoms of COVID-19. I will not enter the IGES event if I am experiencing any signs or symptoms of COVID-19. I acknowledge that common symptoms of COVID-19 include:
 - Fever or chills
 - Cough
 - Shortness of breath or difficulty breathing
 - New loss of taste or smell

- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea
- 2. I will immediately isolate myself and leave the IGES event and notify event staff if I, or someone I have been in close contact with, is exposed to COVID-19, exhibits COVID-19 symptoms or receives a positive COVID-19 test result.
- 3. I expressly agree to fully comply with appropriate COVID-19 health and safety measures and protocols for attendance at the IGES event, including the requirement to wear face masks at all times and maintain appropriate social distance. If needed, Emerald will have limited face masks available for those attendees who do not bring their own masks to the event. Emerald reserves the right to remove any attendee from the IGES event for failure to adhere to the required COVID-19 health and safety measures and protocols.
- 4. While in attendance at the IGES event, I will make every effort to maintain CDC-recommended hygiene procedures at all times, including following the guidelines of frequent hand washing (or a suitable sanitizing alternative), avoiding touching my eyes, nose, and mouth in public places and covering coughs or sneezes with a tissue or the inside of my elbow.
- 5. I expressly assume, and release Emerald X, LLC ("Emerald") and any of its affiliates from, all risks, claims, damages, losses, costs and expenses, whether or not reasonably foreseeable, associated with, resulting from or arising in connection with my participation or presence at the IGES event, including, without limitation, all risks of harm, damage, illness (including viruses or illness from any communicable disease) or injury (including death) to or related to my person or property.
- 6. I grant Emerald the right to use my name, image and likeness, including but not limited to any photographs or video taken of me at the show, for marketing purposes.
- 7. ATTENTION: Exhibitors and Sponsors at IGES may utilize badge scanning in order to follow up with you after the show. Please be aware that by permitting an exhibitor/sponsor to scan your badge, your contact information including address, email, phone & fax will be shared with the exhibitor/sponsor, and IGES will no longer be in control of how your information is used. Questions or concerns? Email <u>privacy@emeraldx.com</u>.
- 8. Emerald reserves the right to accept, reject or prohibit registration for or attendance at its events at any time for any reason.
- By agreeing to these Terms and Conditions, you confirm that you have reviewed and agree to the Emerald Privacy Policy. To review the Emerald Privacy Policy visit this site: <u>https://www.emeraldx.com/privacy-policy/</u>



REACH OUT TO US AT ANYTIME

If you have any questions about our health and safety measures or how you can best prepare, contact us.

BEFORE THE SHOW

Please refer to **www.iges.us** to review our full list of health and safety measures or contact **info@iges.us** for a specific question.

AT THE SHOW

To reference any health and safety measures at the show, you can refer to signage placed throughout the venue or contact our friendly staff by visiting the Info Desk, located at the Main Entrance.